



Maintenance Program

We Thank you for your interest in our program

In addition to our standard services, we offer fully customizable maintenance programs with weekly services designed to meet your pool care needs. Monthly payments available.

Contact Trish for more information or questions at
410.742.0600 or trish@pooltechsplash.com

www.pooltechsplash.com

Serving the Eastern Shore

for 45 Years



Maintenance Includes:

Complete Pool Opening

Complete Pool Closing

Season Supply
Chemicals

Weekly Visits

Filter Cleaning at
Closing

Mid-Winter Pump
Down

Priority Service and
Scheduling

POOL TECH, INC
32175 Beaver Run Drive
Salisbury, MD 21804
410.742.0600

www.pooltechsplash.com

Maintenance Agreement Terms and Conditions

- Scheduling** – We ask that once you have selected your desired opening and closing dates that they not be modified for scheduling purposes. If you would like to make changes to the noted opening and closing dates, you contact the office before signing and returning agreement so that the dates can be modified to meet your needs prior to scheduling.
- Service Dates** – All services will be automatically scheduled upon receipt of signed agreement and according to noted dates on your agreement. We recommend opening approximately 2-3 weeks prior to desired usage to allow enough time for the chemicals and filter to work together to effectively clear the pool. Routine maintenance is scheduled to begin the week following the opening. Pool Tech shall determine the weekday of maintenance and such weekday may vary. Pool Tech will not skip visits in lieu of credit.
- Opening** – The pool will be opened according to the noted date on your agreement. If more than one visit is required to clean your pool/spa after spring opening, additional charges will be assessed based on your need. It is the customer's responsibility to monitor and maintain the filter pressure following opening. Opening includes the following: remove and store cover, reassemble and start equipment, brush pool, test and treat water, set timers, or program automation, reinstall ladders and handrails. If bottom of pool is visible, we will vacuum with gas pump. Any parts required to open the pool will be invoiced accordingly.
- Maintenance Visits** – The number of routine visits are calculated based on the opening and closing dates. Any visits outside of the routine visits noted on your agreement will be invoiced on a time and materials basis at standard labor rates. Routine maintenance visit will consist of the following: vacuum the pool, test, and treat water, brush pool, clean skimmers, and waterline tile, check equipment operation, empty baskets, backwash filter (if needed). We will add water if needed while on site, if additional water is required to top off the pool it is the homeowner's responsibility. ***Please be advised that it is the customer's responsibility to maintain their pool/spa between our visits. This is necessary due to events such as storms, large swimming loads, algae contamination, high winds, or excessive heat. Pool Tech, Inc is not responsible for debris in pool as a result of weather conditions following your scheduled visit.*
- Closing** – The pool will be closed according to the specified week noted on your agreement. Closing includes the following: lower water to recommended level, pressure test all possible lines, remove reasonable debris, test, and treat water, winterize plumbing lines, remove handrails/ladders, and install cover. Any parts needed to properly winterize pool will be invoiced accordingly.
- Filter Cleaning** (if applicable) – Filter Grids/Cartridges will be cleaned following the pool closing and left onsite. Filters will be inspected for repairs and/or replacement and quoted accordingly.
- Mid-Winter Check** (if applicable) – A mid-winter check is only required if your winter cover is mesh or has mesh panels. This service typically takes place in January/February depending on how much rain and/or snow has accumulated. This service includes pumping down water to recommended level and a secondary dose of winter chemicals to help pool maintain clarity/sanitation.
- Chemicals** – All balancing and weekly treatment chemicals are included in this agreement unless otherwise noted. However, chemicals used to treat specialized issues such as METALS, BLACK ALGAE and/or SURFACE MOLD etc. will be an extra charge and billed accordingly.
- Parts/Repairs** – You will be notified if our technician notices an issue with your equipment/pool and a quote for repair will be submitted. We will replace all miscellaneous small parts such as but not limited to skimmer baskets, O-rings, etc. on an as needed basis and automatically charge the credit card as noted on your agreement. As a valued customer, you will receive top priority scheduling with any repairs that may be needed.
- Cancellation** – This maintenance agreement can be cancelled at any time in writing by either party with or without cause. Charges will be calculated in accordance with services and parts provided to-date using our standard service pricing. The total of such charges will not exceed the sum of the Maintenance Agreement.